

#### **Office Hours**

The office is open Monday thru Friday 8:30 a.m. to 3:00 p.m. We have installed a more secure after hour's payment drop box on the right side of the front door to the office. This provides 24 hr. surveillance on the payment box.

# **District Board Meetings**

The Queen Valley Sanitary District holds their regular Board Meetings on the second Wednesday of each month at the District Office at 9:00 a.m. The public is always welcome to attend. Agendas for the public meetings are posted on the bulletin board in front of QVSD Office and the bulletin board outside the Queen Valley Golf Association Office at 600 N. Fairway Drive. Copies of the agenda and minutes are available to the public at the District Office.

### **Emergency Phone Numbers**

Rick Moore: (520) 705-8806 Ed Davis: (480) 293-4410 Joni Slewa: (480) 251-4096 To be used only in the event of Sewer Emergencies within the District.

## **Board Members and Staff**

Chairperson: Rick Moore Clerk: Pam Bennett

Vice Chairperson: Suzy Mittleider Directors: Rob Langefeld & Michael Syrowski

Plant Administrator: Rick Moore Operator of Record: Jed Lant

Business Administrator: Michele Villavicencio Operators: Joni Slewa & Edward Davis

Dear Queen Valley Sanitary District Residents,

We are pleased to share with you the achievements and progress of the district in 2023. It was a busy and productive year, with several improvements to the plant and the collection system that enhanced our service quality and efficiency.

One of the major improvements was the installation of a new pass-through pump in the wet well, which helps prevent clogging and reduces maintenance costs. We also replaced the old gas pump for the waste/bagging system with a new electric pump, which is more dependable and environmentally friendly.

Another significant project that we completed was the rehabilitation of our wet well. This involved sand blasting, resurfacing, and lining the 20-foot-deep well with an epoxy coating, which protects it from corrosion and extends its lifespan. We also refastened the rail systems and pump bases and reinstalled the pumps. In addition, we lined the new manhole that was installed last year with the same epoxy coating. Arizona Pump Resources provided a large diesel bypass pump to keep our system operating during the three-week project. We are grateful to Degan Construction for their excellent work, which exceeded our expectations.

We also contracted with a new electronic control company, Pinpoint Control, to reprogram and recalibrate our pump and blower controls for optimum performance and efficiency. This will help us save energy and reduce emissions.

Furthermore, we replaced the rusted-out cap of our groundwater test well, which holds the pump, with the help of the water department. This was a minor but necessary repair that we were able to do ourselves.

In 2023, QVSD treated 9.4 million gallons of wastewater, which is a testament to our capacity and commitment to serve our community.

We were deeply saddened by the passing of Board Member Leonard Lucas, who was a valued and respected member of our team. We extend our condolences to his family and friends.

Our board of directors is very proud that we were able to make these upgrades to the system without borrowing money, thanks to our prudent financial management and planning.

We would like to express our special thanks to our contractors and vendors, Degan Construction, Carbon Odor Solutions, Pinpoint Control, Arizona Pump Resources, and Garth Services, for their professional and quality services. We also thank our operator of record, Jed Lant, for his dedication and expertise.

We appreciate your support and cooperation as we continue to provide you with safe and efficient wastewater treatment. Please feel free to contact us if you have any questions or feedback.

Sincerely,

Richard L. Moore, Plant Administrator

Please remember that you are responsible for maintaining the sewer line from your house to the main. If Queen Valley Sanitary detects any issue that you have neglected, and we must repair it you will be charged accordingly.



#### WHAT NOT TO FLUSH

- To prevent pipe damage or sewage problems, do not flush wipes, diapers, or feminine products.
- To avoid hardening and blockages, throw away cooking oil, grease, and fat in the trash instead of the sink.
- To protect the garbage disposal or drain from clogging, compost or discard coffee grounds, eggshells, bones, and fibrous foods.
- To prevent water contamination or pipe corrosion, keep chemicals, paints, solvents, and medications out of the sink and toilet.
- To ensure water flow, place cotton balls, swabs, dental floss, and hair in the trash instead of the toilet.
- To avoid stickers, labels, and adhesive tape from sticking to pipes and drains, remove them before disposing of any items.
- To prevent paper towels, tissues, and napkins from absorbing water and expanding in pipes and drains, use them sparingly or not at all.
- To prevent damage to garbage disposals, do not put fruit peels, seeds, or pits in them.
- Some other ways to prevent blockages are to use a drain strainer, run hot water after using the sink, and clean the pipes regularly with baking soda and vinegar.

Remember that the toilet is not a trash can. Be responsible and respectful of your plumbing system.